

# Getting there Guide

COVID-19 Service updates 06/20



: Wheelchair accessible options



**Spokane Transit Authority: Spokane Transit (STA)** will resume fare collection and front-door boarding on Wednesday, July 1. Transit passengers are strongly encouraged to wear face coverings and practice social distancing by spreading out on the bus. STA began making face coverings available to passengers on Monday, June 15, at the STA Plaza.



**Rides for Seniors: (509) 328-1552. Fares return July 1.** If your disability prevents you from easily wearing or removing a face mask please inform your operator (driver). Rides to people age 60 and over who must travel to essential destinations. Passengers will ride door-to-door service and passengers per vehicle will be limited to maximize social distancing during travel. Trips can be scheduled the day before or the same day with at least two hours of advance notice. Customers will be required to show proof of age.



**SMS Community Shuttle: (509) 534-7171**  
Fares resume July 1. Limiting to passengers to 7 to maintain social distancing. (Spokane to Deer Park, Ritzville, Davenport & Deer Park Dial-A-Ride)



**Special Mobility Services, Medicaid Brokerage Non-Emergency Medical Transportation**  
Call (509) 534-9760 or download a form to request a ride or apply for a fuel voucher or bus pass. **SMS1.org**

**Catholic Charities, Volunteer Chore Services: (509) 459-6171 or 6172.** Providing rides subject to availability. (Must be Non-Medicaid & low income)



**Veterans Transportation Services (VTS): (509) 434-7537** Service area typically 40 miles from the VA, now limited to the local footprint. Currently unable to transport from Post Falls or CDL.

**COAST Transportation: (509) 397-2935**

COAST is running normally, though shared rides will be avoided when possible. Volunteer drivers needed. (Southern Spokane County to transit in Spokane)

**Vanpool: 326-POOL**

Still accepting new individuals. Try Vanpool offers up to 5 free vanpool rides for new, qualifying trial users.



**SNAP Dental Transportation & Dentist link: Dental providers in are reopening for appointments, though scheduling may take time.**

Call Medstar dispatch and reference the SNAP program. A CALL DENTIST LINK **1-844-888-5465**, or if you have an appointment already CALL **509-619-1656**.



**The Mocassin Express: (509) 458-6564**  
Masks required, limiting to 7 passengers with priority given to those commuting to work at essential services.

(Wellpinit, Ford, Two-Rivers to Spokane)

**For-Profit Options, Call for estimates**  
**GoGograntparent (Lyft/Uber concierge):**

**GoGoGourmet:** 1 (855) 754-5328

**GoGoGroceries:** 1 (855) 222-4919

**Precious Cargo:** (509) 951-9380

**MedStar:** 1-800-236-2011

**Just For You Senior Services:**

(509) 939-9971



**MedTran:** (800) 550-3782

Services suspended or not accepting new clients at this time:

**ACS Road to Recovery**  
**Disabled American Veterans**  
**New Hope Resource Center**

**Driver licensing offices:** Will reopen by appointment only in a series of stages beginning Monday, June 22. Appointments are for customers who cannot complete their transaction online, by phone, or by mail. With social distancing in place, offices will be operating at significantly reduced capacity and appointments will be limited.

**Call Mobility Management for assistance finding accessible or affordable transportation options.**

**(509) 217-9375**