
Individual Provider Hiring Changes

As the Consumer Directed Employer (CDE), Consumer Direct Care Network Washington (CDWA) will assume certain Individual Provider (IP) contracting activities now performed by Home Care Referral Registries (HCRR).

Who is impacted: HCRRs and IPs not currently contracting with DSHS that will begin providing services on or after February 1, 2022.

Where: Ferry, Island, Kitsap, Lewis, Mason, Pend Oreille, Pierce, San Juan, Skagit, Spokane, Stevens, Thurston, Whatcom, and Whitman counties.

What is changing:

- IPs will no longer contract with DSHS
- IPs will be hired by and will be employees of CDWA
- CDWA will begin accepting client referrals on Feb 1, 2022 – stay tuned for more information and process guidance

What IPs need to do:

- New IPs should apply at the CDWA career page.
<https://consumerdirectcare.com/careers/>
- IP Application Process Instructional Materials:
<http://www.consumerdirectwa.com/wp-content/uploads/2021/12/CDWA-IP-Application-Process-5.pdf>
- IPs currently contracting with DSHS and included in the [Phase 1 transition](#) **should not** apply through the CDWA Careers page. They should have or will be receiving an email with action steps to complete the transition and hiring with CDWA.

Questions or support for HCRR Coordinators and IPs from CDWA:

- Email: InfoCDWA@consumerdirectcare.com
- Text: 877-532-8568
- Call: 866-214-9899
- IP Resources: <https://www.consumerdirectwa.com/ip-resources/>
- Read FAQs: <https://www.consumerdirectwa.com/faq/>